



UNLUCKY BREAKS!

On large jobs requiring lengthy excavations, clearly identify the areas where the excavation will occur. Consider white lining the dig area.

Be sure to allow the required 48 hour notice prior to excavation. Weekends and holidays are not counted in the 48 hour notice.

DAMAGE?

Texas law requires that any damage to an underground pipeline be reported immediately or within 2 hours to the One Call Center (Lone Star 811).

Pipeline damage must be reported within 10 working days to the Texas Railroad Commission at www.rrc.state.tx.us. The damage should remain exposed in order to allow the operator to inspect and/or repair the pipeline and only the operator can make repairs.

CLOGGED SEWER OR SEPTIC LINE?

Blockages in sewer or septic lines can occur when a natural gas line is inadvertently cross-bored or inserted through a sewer or septic line lateral. The use of mechanical equipment to clear a clogged sewer or septic line can lead to a dangerous and unintended release of natural gas should the equipment hit and penetrate a natural gas line.

Calling 811 to locate existing utilities and the use of camera equipment can assist in determining the potential of a cross-bore. While this situation is unusual, CenterPoint Energy should be made aware of any blockage where the potential for a cross bore may exist on our system. CenterPoint Energy has qualified personnel who are available 24 hours/7 days a week to assist you.

ALMAYS KNOM

WHAT'S BELOW...



Call 811 Before You Dig. File requests online at LoneStar811.com

After calling Lone Star 811, you are still responsible to protect and provide necessary support to the existing utilities. Under Texas law, only the operator or a person authorized by the operator may perform repairs.

If you damage a gas line, please be advised that there may be a charge associated with the product loss and repair cost. If applicable, you will be contacted by a CenterPoint Energy claims representative.

Phone not your favorite? No problem! ITIC, Lone Star 811's online ticketing application allows 34/7 access for filing leasts.

application, allows 24/7 access for filing locate requests on your own schedule.

File your tickets online at tx.itic.occinc.com



Calling before you dig is a free service!



BE AWARE...

...of other visible signs like a gas meter or permanent line marker that indicate the presence of underground pipelines.

SMELL GAS?

If you smell gas, call CenterPoint Energy dispatch at (713)659-2111 or (800)752-8036 if in the Houston Area and (888)876-5786 for the rest of Texas. They will send an emergency crew to your area to investigate the gas smell. Leave the area immediately and abandon any mechanical equipment. Leave all machinery running as turning it off may ignite escaping gas. Do not start motor vehicles or electrical equipment. Do not ring doorbells to notify others of the leak. Knock with your hand to avoid potential sparks.

